

Privacy Statement

Smart Packer Solutions

Personal data is only stored at all times if you purchase a product and / or service from Smart Packer Solutions or if you have explicitly given permission for this.

Personal data are stored by:

Company: Smart Packer Solutions
Post address: Postbus 2039
1990 AA Velsbroek
Nederland
E-mail: info@smartpacker.nl

Smart Packer Solutions is responsible for compliance with the "General Data Protection Regulation (AVG)", for the administration of customers and the administration for analysis and marketing purposes. Smart Packer Solutions is responsible in the sense of the AVG. Smart Packer Solutions is responsible for all data processing on behalf of Smart Packer Solutions, including <https://www.smartpacker.nl>.

Smart Packer Solutions collects and processes personal data for the administration of customers, the implementation of the agreement the administration of customers, the execution of the agreement, the collection of payments, the website, personal marketing and to comply with legal obligations.

The personal data stored by Smart Packer Solutions serve mainly to execute the agreement with regard to the delivery of a product and / or service by Smart Packer Solutions. Without this provision of information, it is not possible for Smart Packer Solutions to execute the agreement.

Smart Packer Solutions handles your personal data with the utmost care and makes every effort to store your data securely. Any data breaches are always reported to the Dutch Data Protection Authority and to the data subjects whose personal data may have been compromised. In case of a data breach, Smart Packer Solutions always takes the appropriate measures to ensure the reliability of the website.

If you are of the opinion that your personal data are used incorrectly, obtained or incorrectly stored, and it is not possible for you to delete your data despite repeated requests, you can at all times file a complaint with the Dutch Data Protection Authority.

By Smart Packer Solutions the following personal data of you are stored:

- for the execution of the agreement for the service provided: your name, address, postcode, place of residence, telephone number and / or e-mail address;
- for the execution of the agreement for the product to be delivered: your name, address, postcode, place of residence, order number, telephone number and / or e-mail address;

- for paying and handling the invoices: your name, address, postcode, place of residence, telephone number, e-mail address;

- for the request of a non-committal offer: your name, address, postcode, place of residence, telephone number and / or e-mail address;

- for sending the newsletters: your name, address, zip code, place of residence, telephone number and / or e-mail address;

- for handling questions and complaints: name, address, postal code, place of residence, telephone number and / or e-mail address;

Personal data will never be stored longer than strictly necessary and can be viewed, changed and deleted at any time. If use is made of photographs or other images on which natural persons are depicted, Smart Packer Solutions always first requests permission from the person whose photo or image is placed. View, change and delete (including the right to be forgotten) and withdrawal of the given permission is possible through the newsletter or by means of an unambiguous statement addressed to info@smartpacker.nl.

Your personal data will in any case be deleted:

- in the case of the execution of the agreement: 5 years after termination of the agreement for possible future agreements, unless you have explicitly given permission to store the personal data for a longer period of time or if the data must be kept longer on the basis of a legal regulation or provision;

- in the case of payment and settlement of the invoices: 7 years after payment of the relevant invoice, for the fulfillment of the statutory obligation of the tax authorities;

- in the case of handling questions and complaints: after satisfactory resolution of the complaint;

- in the case of requesting a non-committal offer: 60 days after sending the non-committal offer;

- in the case of the newsletter: after resignation;

For the proper completion of the agreement, Smart Packer Solutions can make use of a number of external parties that may also gain insight into your data. In any case, they will store the data for as long as this is necessary for the execution of their work. Under no circumstances will the personal data be used for purposes other than the work for Smart Packer Solutions, unless explicit permission has been requested from the data subject. Processor agreements apply to all external transfers of personal data.

A payment provider can be used for collecting invoices. Personal data, necessary for collecting the payments, are provided to the payment provider.

An e-mail service provider is used for sending the newsletter. Personal data, necessary for sending the newsletter are provided to the e-mail service provider.

If you want more information about which external parties your personal data are processed with, you can always send an e-mail to info@smartpacker.nl.

Smart Packer Solutions is free to create a blacklist regarding personal data of persons who have seriously shunned the trust of Smart Packer Solutions. The black list is stored indefinitely and is only visible to a very limited group of employees of Smart Packer Solutions. The black list is saved, also for

future offers from Smart Packer Solutions. In any case, the blacklist will be included in the blacklist who, despite repeated requests, do not fulfill any payment obligation of Smart Packer Solutions.